# Iaroslav Pankovskyi, PhD

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## EDUCATION

- 2013, **PhD**, *University of Alberta*.
- 2008, **MA** (Distinction), *Zaporizhzhia National University*.
- 2007, **BA** (Distinction), *Zaporizhzhia National University*.

## EXPERIENCE  SUMMARY

- ✓ Enjoyed 15+ years of **successful teaching experience**.
- ✓ Gained 10+ years of experience in the area of **IT**.
- ✓ Published 9 **books**, incl. hardcover, paperback and e-book formats.
- ✓ Wrote 14+ scholarly **articles**, incl. on teaching and learning.
- ✓ Wrote 45+ technical **articles** and created 20+ **videos**.
- ✓ **Co-organised** 2+ international scholarly conferences.
- ✓ Created and maintained 2 **blogs** and several websites.
- ✓ Presented at 10+ scholarly **conferences** in Canada and internationally.
- ✓ Presented at 10+ webinars for specialized professional **communities**.
- ✓ Made 15+ **community presentations**.
- ✓ Designed an online **Microsoft Dynamics 365 Business Central** (ERP) **course**.

## TEACHING  EXPERIENCE  DETAILS

- **School Director**, *Eastern Orthodox Church of Canada*, 2022 – now.
  - ✓ Created, compiled and published the methodological guide for instructors.
  - ✓ Ensured that interesting classes are planned, prepared and delivered by instructors.
  - ✓ Managed the online presence of the school.

- **Instructor**, *ERP systems*, 2014 – now.
  - ✓ Designed and implemented learning plans.
  - ✓ Provided training and tracked learners' progress.
  - ✓ Supported learners.

- **Instructor**, *Eastern Orthodox Church of Canada*, 2014 – 2020.
  - ✓ Developed and implemented curriculum.
  - ✓ Planned, prepared and delivered interesting classes.
  - ✓ Designed and prepared graduation certificates.

- **Instructor**, *International and Heritage Languages Association (IHLA)*, 2013 – 2014.
  - ✓ Delivered efficient and effective classes.
  - ✓ Planned courses and prepared lesson plans.
  - ✓ Facilitated the learning process by introducing a variety of activities.

- **Research Assistant**, *University of Alberta*, 2010 – 2014.
  - ✓ Participated actively in innovative research on New Media.
  - ✓ Took part in the Sanctuary project.
  - ✓ Co-organized conferences.

- **Co-editor**, *TranscuUturAl Journal*, University of Alberta, 2010 – 2011.
  - ✓ Edited scholarly articles.
  - ✓ Worked on realized successfully the publication planed.
  - ✓ Established and maintained effective communication with authors and peer reviewers worldwide.

- **Bridges Speaker**, *University of Alberta*, 2009 – 2014.
  - ✓ Made 15+ community presentations for global awareness.
  - ✓ Delivered master classes for junior colleagues on how to present in communities.
  - ✓ Achieved teaching and learning goals relying on multiple software and Web tools.

- **Teaching Apprentice**, *University of Alberta*, 2009 – 2010.
  - ✓ Delivered efficient and effective classes.
  - ✓ Planned courses and prepared lesson plans.
  - ✓ Facilitated the learning process by introducing a variety of activities.

- **Instructor**, *Zaporizhzhia National University*, 2007 – 2008.
  - ✓ Delivered efficient and effective classes.
  - ✓ Planned courses and prepared lesson plans.
  - ✓ Facilitated the learning process by introducing a variety of activities.

- **Instructor**, *American English Center (AEC)*, 2008 – 2009.
  - ✓ Delivered efficient and effective classes.
  - ✓ Prepared lesson plans.
  - ✓ Facilitated the learning process by introducing a variety of activities.

- **Instructor** (practicum), *Gymnasium 11*, 2007.
  - ✓ Planned classroom activities.
  - ✓ Prepared reports on teaching and learning
  - ✓ Helped to facilitate the teaching and learning process.

- **Tutor**, *self-employed*, 2005 – 2014.
  - ✓ Helped students to achieve their educational goals.
  - ✓ Found successful approaches and methodologies to teach effectively students of 9 – 65 years old.
  - ✓ Adjusted to different styles and learning needs of my students.

**RELATED EXPERIENCE DETAILS**
- **Senior Consultant**, *self-employed.*, May 2023 – present.
  - ✓ Led on ERP implementations, migrations, upgrades and support: Microsoft Dynamics 365 Business Central (D365BC).
  - ✓ Created training plans and delivered training to individuals and groups of people.
  - ✓ Supported users.
  - ✓ Took part in developing business processes and achieving the overall success of the practice.
  - ✓ Published articles and videos on the newest technology.
  - ✓ Engaged in and contributed to the development of project management activities resulting in completing ERP project implementations timely and on budget.

- **Senior Solution Architect**, *KMicro Tech, Inc.*, May 2021 – Apr. 2023.
  - ✓ Conducted discovery sessions resulting in demonstrations leading to sales.
  - ✓ Led on ERP implementations, migrations, upgrades and support: Microsoft Dynamics 365 Business Central (D365BC).
  - ✓ Created training plans and delivered training to individuals and groups of people.
  - ✓ Supported users across Canada and world-wide.
  - ✓ Took part in developing business processes and achieving the overall success of the practice.
  - ✓ Contributed to the development of strategic partnerships.
  - ✓ Published articles and videos on the newest technology.
  - ✓ Prepared and delivered webinars on the newest technology.
  - ✓ Engaged in and contributed to the development of project management activities resulting in completing ERP project implementations timely and on budget.

- **Senior Consultant**, *BDO Canada LLP*, Aug. 2018 – Mar. 2021.
  - ✓ Led on ERP implementations, migrations, upgrades and support: Microsoft Dynamics 365 Business Central (D365BC).
  - ✓ Conducted efficient and effective business analysis.
  - ✓ Developed an in-depth understanding and documented businesses' needs to define system requirements and suggest business process improvements.
  - ✓ Tested scrupulously to maximize effectiveness of new solutions.
  - ✓ Trained end users and junior colleagues collectively and individually.
  - ✓ Realized countless Go-Lives and resolved support cases across Canada and world-wide.
  - ✓ Published technical articles and videos on the newest technology.
  - ✓ Prepared and delivered webinars on the newest technology.
  - ✓ Provided excellent customer service.
  - ✓ Engaged in and contributed to the development of project management activities resulting in completing ERP project implementations timely and on budget.

- **Solution Specialist**, *Encore Business Solutions*, Jan. 2016 – Aug. 2018.
  - ✓ Led on ERP implementations, migrations, upgrades and support: Microsoft Dynamics 365 Business Central (D365BC), NAV, 365 Business Edition, and 365 for Financial.
  - ✓ Conducted efficient and effective business analysis.
  - ✓ Developed an in-depth understanding and documented businesses' needs to define system requirements and suggest business process improvements.
  - ✓ Tested scrupulously to maximize effectiveness of new solutions.
  - ✓ Trained end users and junior colleagues collectively and individually.
  - ✓ Supported users across Canada and world-wide.
  - ✓ Published technical articles and videos on the newest technology.
  - ✓ Prepared and delivered webinars on the newest technology.
  - ✓ Provided excellent customer service.
  - ✓ Engaged in and contributed to the development of project management activities resulting in completing ERP project implementations timely and on budget.

- **Dynamics AX Functional Consultant**, *Olympus Solution*, *Olympus Solution*, Oct. 2014 – Jan. 2016.
  - ✓ Conducted efficient and effective business analysis: Microsoft Dynamics AX.
  - ✓ Developed an in-depth understanding and documented businesses' needs to define system requirements and suggest business process improvements.
  - ✓ Tested scrupulously to maximize effectiveness of new solutions.

✓ Trained end users and junior colleagues.
✓ Supported users.
✓ Published technical articles and videos on the newest technology.
✓ Provided excellent customer service.
✓ Engaged in and contributed to the development of project management activities resulting in completing ERP project implementations timely and on budget.

▪ **Administrative Support**, *Alberta Education (Government)*, 2011, 2012.
✓ Conducted efficient and effective business analysis.
✓ Designed and implemented a database for educational purposes.
✓ Prepared visual aids for more efficient teaching and learning.

▪ **Consultant Manager**, *Byte*, 2006 – 2009.
✓ Conducted efficient and effective business analysis.
✓ Designed the company's databases and maintained them.
✓ Established and maintained effective communication with internal and external stakeholders.

## SCHOLARLY INTERESTS
➔ Information architecture & community engagement
   ➔ Nonverbal and intercultural communication
      ➔ MDA, CDA, SFL, CA, ESL

## MEMBERSHIP IN PROFESSIONAL ORGANIZATIONS
- Canadian Society for the Study of Religion (*CSSR*), *University of Ottawa*, 2013 – 2014.
- Modern Languages and Cultural Studies Graduate Students' Council, *University of Alberta*, 2013 – 2014.
- Gesture Reading Group, *University of Alberta*, 2010 – 2011.

## SELECTED AWARDS & OTHER ACHIEVEMENTS
- 2021      Microsoft Certified Dynamics 365 Business Central Functional Consultant Associate, *Microsoft*.
- 2021      Microsoft Catalyst Partner Pre-Sales Immersion Training: Microsoft Catalyst 'Accredited', *Microsoft*.
- 2021      "Project Management" skill badge, *LinkedIn*.
- 2021      "Agile Methodologies" skill badge, *LinkedIn*.
- 2021      "Microsoft Excel" skill badge, *LinkedIn*.
- 2021      "Microsoft Word" skill badge, *LinkedIn*.
- 2021      "Microsoft PowerPoint" skill badge, *LinkedIn*.
- 2021      "Microsoft Outlook" skill badge, *LinkedIn*.
- 2020      Power Platform Fundamentals, *Microsoft*.
- 2020      Gold Contributor, D365UG – BC|NAV.
- 2019      Warehouse Management Certified Professional, *User Group for Dynamics 365 Business Central (BCUG)/Dynamics Nav (NAVUG)*.

- 2019      Accounts Payable Professional, *User Group for Dynamics 365 Business Central (BCUG)/Dynamics Nav (NAVUG)*.
- 2019      Inventory Certified Professional, *User Group for Dynamics 365 Business Central (BCUG)/Dynamics Nav (NAVUG)*.
- 2019      Financial Report Writing Certified Professional, *User Group for Dynamics 365 Business Central (BCUG)/Dynamics Nav (NAVUG)*.
- 2019      Accounts Receivable Certified Professional, *User Group for Dynamics 365 Business Central (BCUG)/Dynamics Nav (NAVUG)*.
- 2018      Dynamics Credentialed Professional, *Association of Dynamics Professionals*.
- 2015      Microsoft Dynamics AX 2012 R3 Financials, *Microsoft*.
- 2014      Managing Dynamics Implementations, *Microsoft*.
- 2014      Microsoft Certified Professional, *Microsoft*.
- 2013      J. Gordin Kaplan Graduate Student Award, *University of Alberta*.
- 2013      Teaching and Learning Program, Level 1 and Level 2, *University of Alberta*.
- 2012      Graduate Travel Award in Humanities and Fine Arts, *University of Alberta*.
- 2010      Professional Development Grant, *University of Alberta*.
- 2009 – 2010   FS Chia PhD Scholarship, *University of Alberta*.
- 2007 – 2008   Diploma, Degree 2, for scholarly work. "Teaching a Foreign Language at a Higher Educational Establishment", *Taurida National V.I. Vernadsky University*.
- 2007      Certificate of merit for taking 2$^{nd}$ place in the competition of translating Shakespeare's lyric poetry competition, *Zaporizhzhia National University*.
- 2004 – 2005   State grant "Presidential Scholarship", *Zaporizhzhia National University*.
- 2003 – 2004   Certificate of merit for success in studies and the active participation in the social life of the class and school, *School 110*.
- 2003      Certificate of merit for Particular Successes in Studying the Foreign Language (English) and Law, *School 110*.

## SELECTED PUBLICATIONS

- 2017      "Do you want to share my identity: The linguistic analysis of the communicative aspect of modern Orthodox websites". *Ukraine and Ukrainian identity in Europe: Contributions through language, literature, culture*: Verlag readbox unipress und Abteilung Open Publishing LMU, Munich – Berlin, Germany. 289-307.
- 2013      "Old communication - new means: Linguistic model for the analysis of Ukrainian Orthodox Church websites". *Dialogue of languages - dialogue of cultures: Ukraine and the world. Materials of the 3$^{rd}$ international Web-conference in Ukrainian studies*: Verlag Otto Sagner, Munich - Berlin, Germany. 429-446.
- 2011      "Words and beyond: New year messages on Youtube". *Dialogue of languages – dialogue of cultures: Ukraine and the world. Materials of the 2$^{nd}$ international Web-conference in Ukrainian studies*: Verlag Otto Sagner, Munich, Germany. 163-178.
- 2011      "Call for nonverbal means of communication in SLA". *AATSEEL Newsletter: Psychology of language learning*: San Juan Bautista, CA, USA. 14-15.
- 2011      "Acathistus: Gratitude to God for Everything". *TranscUlturAl*: Edmonton, AB, Canada. 1(4), 91-102.
- 2011      "Slavic literatures across space and time". *TranscUlturAl*: Edmonton, AB, Canada. 1(4), 1-

7.

- 2010   "Nonverbal means of communication: Benefits for SLA". *Nauka I studia:* Przemyśl, Poland, 31-44.
- 2010   "Nonverbal linguacultural code in phraseology of the modern Ukrainian language". *Dialogue of languages - dialogue of cultures: Ukraine and the world. Materials of the 1ˢᵗ international Web-conference in Ukrainian studies*: Verlag Otto Sagner, Munich, Germany. 118-142.
- 2009   "Paralinguistic means in the context of teaching cross-cultural communication to students of a linguistic department". *Scholarly Notes of Kirovograd Pedagogical State University*: Kirovograd, Ukraine, 434-438.
- 2008   "Usage of nonverbal means in the professional training of philologists" [in Ukrainian]. *Science and Education – 2008*: Sofia, Bulgaria, 6, 25-27.
- 2008   "The role of paralinguistic means in the professional training of philologists" [in Ukrainian], *New Philology*: Zaporizhzhia, Ukraine, 30, 307-310.
- 2008   The role of mimicry in teaching English" [in Ukrainian]. *Klíčové aspekty vědecké činnosti:* Prague, Czech Republic, 5, 57-59.
- 2007   "Peculiarities of slang of English-speaking youth" [in Ukrainian]. *Comparative Studies of Germanic Languages and Literatures*: Donetsk, Ukraine. 177-178.
- 2007   "Ways of restocking slang of English-speaking youth" [in Ukrainian, with Pryhodko, A]. *Messenger of Zaporizhzhia National University: Bulletin of scholarly papers*: Zaporizhzhia, Ukraine. 147-151.


## SELECTED TECHNICAL ARTICLES & VIDEOS

- 2023   "Special Orders and Drop Shipments in Microsoft Dynamics 365 Business Central" [with video], *Endeavour Solutions, Inc.*: in press.
- 2022   "Microsoft Dynamics 365 Business Central: How much space is used by 1M transactions (General Journals)", *KMicro Tech, Inc.*: https://kmicro.com/microsoft-dynamics-365-business-central-how-much-space-is-used-by-1m-transactions-general-journals/
- 2022   "Microsoft Dynamics 365 Business Central: How much space is used by 1M transactions (Sales Invoices)", *KMicro Tech, Inc.*: https://kmicro.com/microsoft-dynamics-365-business-central-how-much-space-is-used-by-1m-transactions-sales-invoices/
- 2022   "Microsoft Dynamics 365 Business Central: Why and How to Use G/L Budgets" [with video], *KMicro Tech, Inc.*: https://kmicro.com/microsoft-dynamics-365-business-central-why-and-how-to-use-g-l-budgets/
- 2021   "Microsoft Dynamics 365 Business Central: Purchase Orders vs Purchase Invoices" [with video], *KMicro Tech, Inc.*: https://kmicro.com/microsoft-dynamics-365-business-central-purchase-orders-vs-purchase-invoices/
- 2021   "Microsoft Dynamics 365 Business Central: Why Purchase Quotes Are Useful" [with video], *KMicro Tech, Inc.*: https://kmicro.com/microsoft-dynamics-365-business-central-why-purchase-quotes-are-useful/
- 2020   "Cheque Voiding in Microsoft Dynamics 365 Business Central" [with video], *BDO Canada LLP*: in press.
- 2020   "Approval Workflows in Microsoft Dynamics 365 Business Central: How to Create a Sales Invoice Approval Workflow" [with video], *BDO Canada LLP*: in press.

- 2020      "Order Promising in Microsoft Dynamics 365 Business Central" [with video], *BDO Canada LLP*: in press.
- 2020      "Microsoft Dynamics GP: Migration to 365 Business Central, Pros & Cons", *Edocation Corp.*: https://edocation.ca/blog/it/erp/microsoft-dynamics-gp-migration-to-365-business-central-pros-cons/
- 2020      "Microsoft Dynamics 365 Business Central: Implementation Plan", *Edocation Corp.*: https://edocation.ca/blog/it/erp/microsoft-dynamics-365-business-central-implementation-plan/
- 2020      "Microsoft Dynamics 365 License Calculator", *Edocation Corp.*: https://edocation.ca/blog/it/erp/microsoft-dynamics-365-license-calculator/
- 2020      "Microsoft Power Platform License Calculator", *Edocation Corp.*: https://edocation.ca/blog/it/erp/microsoft-power-platform-license-calculator/
- 2020      "Microsoft Dynamics 365 Business Central (D365BC) License Calculator", *Edocation Corp.*: https://edocation.ca/blog/it/erp/microsoft-dynamics-365-business-central-d365bc-license-calculator/
- 2020      "Affordable ERP System: Microsoft Dynamics 365 Business Central", *Edocation Corp.*: https://edocation.ca/blog/it/erp/affordable-erp-system-microsoft-dynamics-365-business-central/
- 2020      "Dynamics 365 Business Central: Free Updates and Fixes", *Edocation Corp.*: https://edocation.ca/blog/it/erp/dynamics-365-business-central-free-updates-and-fixes/
- 2020      "D365BC: Industries & Sectors", *Edocation Corp.*: https://edocation.ca/blog/it/erp/d365bc-industries-sectors/
- 2020      "Easy & Quick Financial Reporting: Microsoft Dynamics 365 Business Central", *Edocation Corp.*: https://edocation.ca/blog/it/erp/easy-quick-financial-reporting-microsoft-dynamics-365-business-central/
- 2019      "Microsoft Power Virtual Agents: What? Why? How?", *Edocation Corp.*: https://edocation.ca/blog/it/erp/microsoft-power-virtual-agents-what-why-how/
- 2019      "Microsoft Power Automate: What? Why? How?", *Edocation Corp.*: https://edocation.ca/blog/it/erp/microsoft-power-automate-what-why-how/
- 2019      "Power Apps: Pros & Cons", *Edocation Corp.*: https://edocation.ca/blog/it/erp/power-apps-pros-cons/
- 2019      "Microsoft Power BI: Pros & Cons", *Edocation Corp.*: https://edocation.ca/blog/it/erp/microsoft-power-bi-pros-cons/
- 2019      "What is Microsoft Power Platform?", *Edocation Corp.*: https://edocation.ca/blog/it/erp/what-is-microsoft-power-platform/
- 2019      "SOFTWARE Model (Edocation)", *Edocation Corp.*: https://edocation.ca/blog/it/erp/software-model-edocation/
- 2019      "How to Save on Microsoft Dynamics 365 Business Central (ERP) Implementation", *Edocation Corp.*: https://edocation.ca/blog/it/erp/how-to-save-on-microsoft-dynamics-365-business-central-erp-implementation/
- 2019      "What is Microsoft Dynamics 365?", *Edocation Corp.*: https://edocation.ca/blog/it/erp/what-is-microsoft-dynamics-365/
- 2018      "Brief History of Microsoft Dynamics 365 Business Central and NAV" [with video], *BDO Canada LLP*: https://itsolutions.bdo.ca/insights/brief-history-of-microsoft-dynamics-365-business-central-and-nav/ [**promoted by MSDynamicsWorld**].
- 2018      "Dates in Dynamics 365 Business Central: Sales Order" [with video], *BDO Canada LLP*: https://itsolutions.bdo.ca/insights/dates-in-dynamics-365-business-central-

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sales-order/ [**promoted by MSDynamicsWorld**].

- 2018　"Get Help with Dynamics 365 Business Central and NAV: Online Courses" [with video], *BDO Canada LLP*: https://itsolutions.bdo.ca/insights/get-help-with-dynamics-365-business-central-and-nav-online-courses/.
- 2018　"Top 10 Links to Learn Dynamics 365 Business Central (Cloud) Faster" [with video], *BDO Canada LLP*: https://itsolutions.bdo.ca/insights/top-10-links-to-learn-dynamics-365-business-central-cloud-faster/.
- 2018　"How to set up an additional reporting currency in Microsoft Dynamics 365 Business Central and NAV" [with video], *BDO Canada LLP*: https://itsolutions.bdo.ca/insights/how-to-set-up-an-additional-reporting-currency-in-microsoft-dynamics-365-business-central-and-nav/ [**published in NAVUG Magazine, Q1 2019**].
- 2018　"Using Dimensions in Reporting for Dynamics NAV/365 Business Central" [with video], *Encore Business Solutions*: https://www.encorebusiness.com/blog/using-dimensions-reporting-dynamics-nav-365-business-central/.
- 2018　"How to Block Dimension Combinations in Dynamics NAV or Business Central" [with video], *Encore Business Solutions*: https://www.encorebusiness.com/blog/block-dimension-combinations-dynamics-nav-business-central/ [**promoted by MSDynamicsWorld**].
- 2018　"Free Exchange Rates in Dynamics NAV & Business Central" [with video], *Encore Business Solutions*: https://www.encorebusiness.com/blog/free-exchange-rates-dynamics-nav-business-central/ [article written with R. Dammann].
- 2017　"How to Adjust Tax Amounts in Microsoft Dynamics NAV" [with video], *Encore Business Solutions*: https://www.encorebusiness.com/blog/tax-difference-dynamics-nav/ [**promoted by MSDynamicsWorld**].
- 2017　"How to Assign Dimensions to Master Data & GL Accounts in Dynamics NAV" [with video], *Encore Business Solutions*: https://www.encorebusiness.com/blog/assign-dimensions-master-data-gl-accounts-dynamics-nav/.
- 2017　"Customer Sales in Dynamics NAV: Determine How Often Your Customers Purchase" [with video], *Encore Business Solutions*: https://www.encorebusiness.com/blog/customer-sales-dynamics-nav/.
- 2016　"PayPal and Microsoft Dynamics NAV" [with video], *Encore Business Solutions*: https://www.encorebusiness.com/blog/paypal-microsoft-dynamics-nav/.
- 2016　"How to Create Dimensions and Dimension Values in Dynamics NAV" [with video], *Encore Business Solutions*: https://www.encorebusiness.com/blog/dynamics-nav-create-dimensions-and-dimension-values/.
- 2016　"Dimensions in Microsoft Dynamics NAV" [with video], *Encore Business Solutions*: https://www.encorebusiness.com/blog/dynamics-nav-dimensions/.
- 2016　"How to Update Exchange Rates Automatically in Dynamics NAV" [with video], *Encore Business Solutions*: https://www.encorebusiness.com/blog/dynamics-nav-currency-exchange-rate-services/ [**published in NAVUG Magazine, Q3 2016**].
- 2015　"AX 7: Visual Studio", *Olympus Solutions*.
- 2015　"AX 7: Incremental Updates", *Olympus Solutions*.
- 2015　"AX 7: Task Recorder", *Olympus Solutions*.
- 2015　"Microsoft Dynamics AX 7", *Olympus Solutions*.
- 2015　"Number of Auto Columns", *Olympus Solutions*.
- 2015　"Dynamics AX for Retail Point of Sale", *Olympus Solutions*.

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- 2015          "ERP vs CRM Systems", *Olympus Solutions*.

## CO-ORGANIZED  CONFERENCES

- Feb. 6-7, 2014          *Connections* – annual Modern Languages and Cultural Studies graduate conference at the University of Alberta, Edmonton, AB, Canada.
- May 10-12, 2012          *Media and Media Practices in Minority and Competitive Contexts: From Local*
  *to Global* - international conference at the University of Alberta, Edmonton, AB, Canada.

## SELECTED  CONFERENCE & PUBLIC  PRESENTATIONS

- June 18, 2020          *D365UG-BC|NAV, webinar.*
  "Get Started: Business Analyst - Enhance Security & Be Audit Ready". D365UG-BC|NAV [via the Web].
- June 9, 2020          *D365UG-BC|NAV, webinar.*
  "Get Started: Business Analyst - "Harness" the Power of Analysis by Dimensions Reports". D365UG-BC|NAV [via the Web].
- April 29, 2020          *D365UG-BC|NAV, webinar.*
  "How to Be Efficient with Order Promising in Microsoft Dynamics NAV / 365 Business Central". D365UG-BC|NAV [via the Web].
- April 28, 2020          *D365UG-BC|NAV, webinar.*
  "Approval Workflows in Microsoft Dynamics 365 Business Central / NAV: 'Teach' Your System to Notify Senders". D365UG-BC|NAV [via the Web].
- January, 10, 2019          *BCUG|NAVUG, webinar.*
  "Exchange Rate Services in D365BC: Make It Work For Your Company". BCUG|NAVUG [via the Web].
- October 10, 2018          *Lunch & learn – National.*
  "Microsoft Dynamics 365 Business Central, Cloud: Tips & Tricks". BDO Canada LLP: Calgary, AB, Canada.
- June, 14, 2018          *Encore Elevate - Vancouver.*
  "Automatic Exchange Rate Updates and Other Tricks for Dynamics NAV". Encore Business Solutions: Vancouver, BC, Canada.
- May 24 – 27, 2014 *2014*          *Congress for the Humanities and Social Sciences.*
  "Ukrainian Orthodox Church Website Designs As a Way to Transcend Boundaries in Communication". Brock University: St. Catharines, ON, Canada.
- May 31 – Jun. 4, 2013          *2013 Congress for the Humanities and Social Sciences.*
  "The Ukrainian Orthodox Church: Communicating Via the Web". Victoria University: Victoria, BC, Canada.
- Nov. 1 - 4, 2012          *Dialogue of Languages - Dialogue of Cultures. Ukraine from a Global Point of View (III).*
  "Old communication - new means: Linguistic model for the analysis of Ukrainian Orthodox Church websites". Ludwig-Maximilians-Universität München: Munich, Germany [via the Web].
- Mar. 8 - 9, 2012          *8th Annual Graduate Students' Research Symposium: PEDANTIC.*

"Old communication - new means: Linguistic analysis of Ukrainian Orthodox websites". University of Calgary: Calgary, AB, Canada.

- Nov. 3 - 6, 2011     *Dialogue of Languages - Dialogue of Cultures. Ukraine from a Global Point of View (II).*
  "Words and beyond: New Year messages on YouTube". Ludwig-Maximilians-Universität München: Munich, Germany [via the Web].

- Oct. 27 - 29, 2010     *Dialogue of Languages - Dialogue of Cultures. Ukraine from a Global Point of View (I).*
  "Nonverbal linguacultural code in phraseology of the modern Ukrainian language". Ludwig-Maximilians-Universität München: Munich, Germany [via the Web].

- May 28 - June 4, 2010     *2010 Congress for the Humanities and Social Sciences.*
  "Nonverbal means of communication in forming cross cultural competence in Ukrainian as a foreign language". Concordia University: Montreal, QB, Canada.

- Mar. 19, 2010     *MultiCultiCanada.*
  "Nonverbal means of communication in Canadian multicultural context". *University of Alberta: Edmonton, AB, Canada.*

- Feb. 23, 2009     *Methodological Aspects of Professional Training of a Modern Instructor and Translator.* "Paralinguistic means in the context of teaching cross-cultural communication to students of a linguistic department". Kirovograd Pedagogical State University: Kirovograd, Ukraine.

- Mar. 13 - 14, 2007     *Comparative Studies of Germanic and Roman Languages and Literatures*
  "Peculiarities of slang of English-speaking youth". Donetsk National University: Donetsk, Ukraine.

## LEADERSHIP & VOLUNTEER WORK

- 2009 – present     **Community Volunteer**, *Eastern Orthodox Church of Canada.*
  Public service.

- Sept. 2018     **Team Member**, *Calgary Corporate Challenge.*
  Represented the company in the sports competition.

- Feb. 2017     **Participant**, *The Coldest Night of the Year (CNOY).*
  Walked the walk to raise awareness of homelessness in Canada.

- Sept. 2010     **Orientation Volunteer**, Graduate Students' Association, *University of Alberta.*
  Introduced the University of Alberta to new students in a cheerful and supportive way.

- Aug. 2010     **Community Volunteer**, *the Ukrainian Heritage Village.*
  Arranged interactive activities for visitors.

- Jan 2010     **Orientation Volunteer**, Graduate Students' Association, *University of Alberta.*
  Introduced the University of Alberta to new students in a cheerful and supportive way.

- Feb. 2010     **Cultural Attaché**, Festival of Teaching and Learning, *University of Alberta.*
  Promoted intercultural communication by organizing interactive activities.

- Oct. 2009     **Open House Volunteer**, the Department of Modern Languages and Cultural

Studies, *University of Alberta*.
Promoted the Department of Modern Languages and Cultural Studies among prospective students.

## INTERESTS

- Passionate about languages and communication.
- Love teaching and learning.
- Enjoy conducting research and sharing it with the public.

## LANGUAGE  SKILLS

- Fluent:          **English**
                   **French**
                   **Russian**
                   **Ukrainian**
- Basic skills:    **Italian**
                   **Latin**